

Delta Software System Features

Customer Information Express

Express Updating of Account, Credit Cards, Routes, Containers, Itemized Charges, and Dispatch Tickets

Customer Look-ups By:

- *Account Name/Number*
- *Service Address (3 variations)*
- *Telephone Number*
- *Invoice Reference #*

Each Look-up Displays All Basic Account Information plus windowing for:

- *UnBilled Itemized Charges*
- *History of Itemized Charges*
- *Ledger History Records*
- *Route Records*
- *Container Records*
- *Operator & Log Notes*
- *Special Charges Notes*
- *Detail of Types*

Routing System

Route records can be entered with each new account or at any time through the Routing File or Account Express.

Routes can be automatically re-sequenced, combined and renamed.

Entry enhanced thru Routing Probability Utility.

Dispatch Tickets

Dispatch tickets prepared for Roll-Off operations and any other special pickup with automatic transfer of the completed job into the Itemized Charges Register.

Container System

Containers can be entered with each new account or at any time through the Container File or Account Express. Containers are tracked by ServiceCode, by type and size with date of placement, optional serial number, and maintenance notes. Roll-Off containers can carry a daily rental charge for later use in calculating monthly rental charges for billing purposes. Roll-Away carts & totes & other serial# containers can be searched for by SN# for display of the associated account.

Customer Data File

Single screen data entry for new accounts with windowed access for entry of:

- *Billing Codes*
- *Route records w/Route Locator*
- *Container records*
- *Prorated starting charge*
- *Special charges notes*
- *Advance or Arrear Com. Billing*

Essential account data is checked for accuracy & completeness to assure proper functioning with a common errors report available.

Truck Maintenance System

Simplified truck maintenance system for easy tracking of truck related expenses. Three areas of interest are tracked in the system:

1. Description of trucks by major component
2. Fuel & Lubricant usage
3. Repair costs categorized under 30 Headings

Contract Management System

Service agreements for existing accounts and details of target accounts tracked by the system... Reportable by renewal date.

Invoice/Statement System

Normal period billing by major Sales Groups:

- *Commercial*
- *Residential*
- *Roll-Off*

Standard Billing formats are:

1. Dot-Matrix Post-Cards, and Invoice/Statements 7"
2. Inkjet/Laser Plain Paper, and Pre- Printed forms, plus Inkjet 3 Postcard Format on 11" sheet for Residential accounts.
 - *All Billings contain details of Itemized Charges.*
 - *On Demand Billing available for any account, at any time.*
 - *On Demand Past-Due reminders for Residential Accounts.*
 - *On Demand Prorated Billing for new Residential Accounts.*
 - *All Billings end with a printed journal summary.*
 - *Complete Billing Descriptions (Non-Res)*

Itemized Charges Register

Complete system designed to accommodate all special charges including Roll-Off operations. OnScreen display of Special Charges Notes, General Descriptions, and Project/Job Codes.

Payment Processing

Credit Card payments identified into system.

Quick, simple, and fast system for the processing of customer payments — Two Step Method:

1. Entry and printing of payments
2. Posting to Accounts

Additional features:

- *Bad debt Write-Down*
- *Locator of payments by Check number*
- *Removal of posted payments*

Global Rate Changes

Complete Control of Residential & Commercial Rates for Easy Global Changes.

System Notes... A Rich Array

1. Account Notes — 8 lines of confidential information about the account
2. Log Notes to document important account changes
3. Calendar Notes and Date sensitive for later automatic retrieval
4. Route Driver Notes — up to 5 lines on route sheets

Optional Available Features

RouteSmart... Vehicle Routing System.

Major Reports

Receivables, Aging, and Delinquency w/OnScreen Reviews

Customer Lists, General, Special, and Service Code Analysis

Route Lists

- *In Street Name Order*

- *In Pickup Sequence Order Sheets, Cards & Labels w/OnScreen Reviews Itemized Charges Lists*

Roll-Off Activity

Containers Lists by Container Type, and Service Code with OnScreen Inventory

Sales Summaries

Financial History Lists

Labels

Productivity & Route Analysis

Commercial Account Analysis

Account Statistics

- *Accounts by Type*
- *Totalized Fixed Charges Past Due Letters*

Cut-Off Service Letters Account Service Agreements Disposal Charges

Summaries Screen Scans of Accounts by:

- *Service City*
- *County*
- *UDF Code*