

# MAJOR SYSTEM FEATURES (DWS)

Delta Waste System

## Customer Information Express

Customer Look-ups By:

- Account Name/Number
- Service Address (3 variations)
- Telephone Number
- Invoice Reference #

Express updating of Account, Credit Cards, Routes, Containers, Itemized Charges, & Dispatch Tickets

Each Look-up displays all Basic Account Information plus windowing for:

- UnBilled Itemized Charges
- History of Itemized Charges
- Ledger History Records
- Route Records
- Container Records
- Operator & Log Notes
- Special Charges Notes
- Detail of Types

## Routing System

Route records can be entered with each new account or at any time through the Routing File or Account Express. Routes can be automatically re-sequenced, combined and renamed. Entry enhanced thru Routing Probability Utility.

## Dispatch Tickets

Dispatch tickets prepared for Roll-Off operations and any other special pickup with automatic transfer of the completed job into the Itemized Charges Register.

## Container System

Containers can be entered with each new account or at any time through the Container File or Account Express. Containers are tracked by ServiceCode, by type and size with date of placement, optional serial number, and maintenance notes. Roll-Off containers can carry a daily rental charge for later use in calculating monthly rental charges for billing purposes. Roll-Away carts & totes & other serial# containers can be searched for by SN# for display of the associated account.

## Customer Data File

Single screen data entry for new accounts with windowed access for entry of:

- Billing Codes
- Route records w/Route Locator
- Container records
- Prorated starting charge
- Special charges notes
- Advance or Arrear Com. Billing

Essential account data is checked for accuracy & completeness to assure proper functioning with a common errors report

available.

## Truck Maintenance System

Simplified truck maintenance system for easy tracking of truck related expenses. Three areas of interest are tracked in the system:

1. Description of trucks by major component
2. Fuel & Lubricant usage
3. Repair costs categorized under 30 Headings

## Contract Management System

Service agreements for existing accounts and details of target accounts tracked by the system... Reportable by renewal date.

## Invoice/Statement System

Normal period billing by major Sales Groups:

- Commercial
- Residential
- Roll-Off

Standard Billing formats are:

1. Dot-Matrix Post-Cards, and 7" Invoice/Statements
2. Inkjet/Laser Plain Paper, and Pre-Printed forms, plus Inkjet 3 Postcard Format on 11" sheet for Residential accounts.

. All Billings contain details of Itemized Charges.

. On Demand Billing available for any account, at any time.

. On Demand Past-Due reminders for Residential Accounts.

. On Demand Prorated Billing for new Residential Accounts.

. All Billings end with a printed journal summary.

. Complete Billing Descriptions (Non-Res)

## Itemized Charges Register

Complete system designed to accommodate all special charges including Roll-Off operations. On Screen display of Special Charges Notes, General Descriptions, & Project/Job Codes.

## Payments Processing

Credit Card payments identified into system. Quick, simple, and fast system for the processing of customer payments. Two step method: 1. Entry and printing of payments 2. Posting to Accounts.

Additional features:

- Bad debt Write-Down
- Locator of payments by Check#
- Removal of posted payments

## Global Rate Changes

Complete control of Residential & Commercial Rates for easy global changes.

## System Notes... A Rich Array

1. Account Notes, 8 lines of confidential information about the account
2. Log Notes, To document important account changes
3. Calendar Notes, Date sensitive for later automatic retrieval
4. Route Driver Notes, up to 5 lines on route sheets

## Optional Available Features

RouteSmart... Vehicle Routing System

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# MAJOR REPORTS

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Receivables, Aging & Delinquency  
w/OnScreen Reviews

Customer Lists, General, Special, & Service Code Analysis

Route Lists

In Street Name Order

In Pickup Sequence Order  
Sheets, Cards & Labels

w/OnScreen Reviews

Itemized Charges Lists

Roll-Off Activity

Containers Lists, by Container Type & SvcCode

w/OnScreen Inventory

Sales Summaries

Financial History Lists

Labels

Productivity & Route Analysis

Commercial Account Analysis

Account Statistics

Accounts by Type

Totalized Fixed Charges

Past Due Letters

Cut-Off Service Letters

Account Service Agreements

Disposal Charges Summaries

Screen Scans of Accounts by:

Service City

County

UDF Code

Windows Edition  
Visual FoxPro 7.0

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